"What is fundamental to a convivial society is not the total absence of manipulative institutions and addictive goods and services, but the balance between those tools which create the specific demands they are specialized to satisfy, and those complementary, enabling tools which foster self-realization.

"The first set of tools produces according to abstract plans for men in general; the other set enhances the ability of people to pursue their own goals in their unique way."

Ivan Illich, Tools for Conviviality, 1973